

# ELECTRICAL SAFETY RECALL

## Panasonic Tablet FZ-G1 and Battery Pack



### IDENTIFICATION:

**Panasonic Tablet FZ-G1** – Models Mk1, Mk2 and Mk3 beginning with: FZ-G1Axxxx, FZ-G1Cxxxx, FZ-G1Fxxxx, FZ-G1Lxxxx, FZ-G1Mxxxx and FZ-G1Nxxxx

**Panasonic Battery Pack** – Model FZ-VZSU84U.

The model number can be found on the sticker of the Tablet and battery pack as shown.

The Tablet and the battery pack were sold in Australia from March 2013 until February 2017.

**DEFECT:** The Tablet battery pack may overheat.

**HAZARD:** There is a risk that the Tablet battery pack may overheat and cause smoke or may ignite posing the risk of a fire hazard to the FZ-G1 Tablet.

### ACTION REQUIRED:

1. Remove the battery pack from the Tablet and operate the Tablet only with the power adapter plugged into the power source,  
OR
2. If it is not possible to remove the battery pack from the Tablet due to use within the field, download and apply a BIOS utility upgrade from Panasonic that will allow a safer user of the battery pack from <https://pc-dl.panasonic.co.jp/itn/index.html>.

Panasonic is working on determining the root cause of the issue and will publish an update on its website at [www.panasonic.com.au](http://www.panasonic.com.au) and contact customers to notify the next steps.

**For further information:** Contact Panasonic on the toll free number 1300 132 463 Monday to Friday between 8.30am and 5.00pm (AEST) or via email at [PSSOCservicesupport@au.panasonic.com](mailto:PSSOCservicesupport@au.panasonic.com) or go to [www.panasonic.com.au](http://www.panasonic.com.au)  
See [www.recalls.gov.au](http://www.recalls.gov.au) for Australian product recall information